

Maple Virtual Care Service



Victor Canada plan members with Extended Health Care coverage have access to Maple's virtual care service, which provides direct access to doctors within minutes from anywhere, at any time.

Highlights of Maple's Virtual Care Service

Maple is Canada's leading virtual care provider and the only 24/7, coast-to-coast provider of virtual care. Here are a few of the highlights of Maple's virtual care service:

- Health concerns don't always arise during business hours. That's why Maple offers 24/7 coverage – so the health of our plan members never skips a beat.
- Maple provides immediate access to high quality doctor care on every interaction, with no barriers or intermediaries. This means no waiting, and no unnecessary trips to the ER or clinic.
- Maple's best-in-class virtual medical record makes it easy to access health records on the go and share with other providers to improve care. Prescriptions and other features are managed directly on the app.

Benefits

Maple's virtual care service keeps employees healthy and at work. By providing immediate access to doctors, virtual care reduces time away from the office, improves productivity and reduces stress. The statistics tell the story best: **over 65% of Maple visits prevent a workplace absence.**

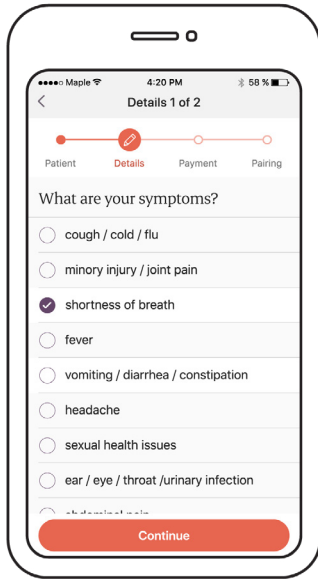
Use Maple Anytime, for Many Common Medical Issues

Maple doctors are safely and accurately able to diagnose and address the majority of common illnesses and medical issues, including but not limited to:

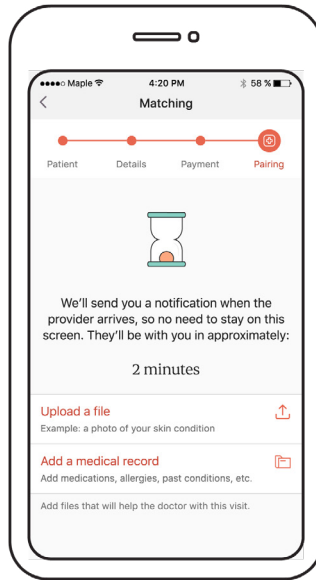
Abrasions	Mild lacerations
Bites and stings	Nasal congestion
Body aches	Pinkeye
Bronchitis	Respiratory infections
Earaches	Sinus infections
Fever	Skin infections
Flu	Sore throats
Insomnia	Sprains and strains
Migraines	Urinary tract infections

How It Works:

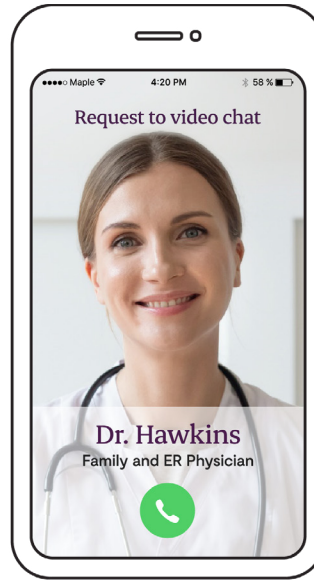
Click "Get Care" and select symptoms/reason for visit



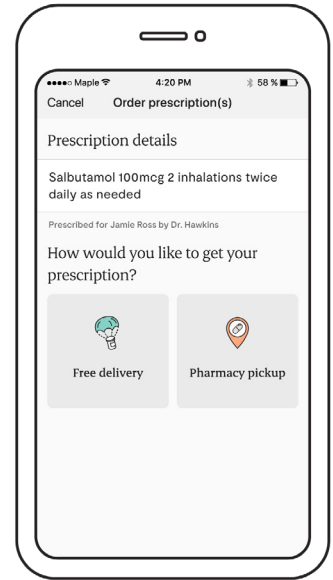
Get paired with a doctor licensed to provide treatment in your province



Connect with doctor for diagnosis and treatment (text, phone or video)




Select preferred method for getting prescription filled




Fee Structure

Victor plan members with Extended Health Care coverage will be able to access Maple at deeply discounted rates.


\$0 ~~\$49~~
DAYTIME
7 a.m. to 11:59 p.m.
Monday - Friday


\$0 ~~\$79~~
WEEKEND
7 a.m. to 11:59 p.m.
Saturday, Sunday and Holidays


\$4.50 ~~\$99~~
OVERNIGHT
midnight to 6:59 a.m.
Everyday

About Maple

Maple is a technology platform that tackles some of the world's most meaningful issues in health care, starting with timely and convenient access to doctors and other health care providers. It allows patients to connect directly with doctors for medical care in minutes from their smartphone or computer 24/7, and also provides custom technology solutions for hospitals looking to advance their delivery of care. Learn more at getmaple.ca.

About the Victor Group Benefits Program

Group and retiree benefits. That's what we do. We know the challenges independent businesses and retired individuals face when they're looking for the right coverage. We help by working with first-rate partners and drawing on their expertise to provide clients and plan members with an outstanding range of options for sustainable coverage.

We're not a traditional insurer; we work with carefully selected partners, all leaders in our industry. By dealing with highly-rated benefits providers, we offer stable, well-established insurance markets for your insurance. Victor Canada is part of Victor Insurance Holdings, the largest Managing General Underwriter (MGU) in the world, and we benefit from its scale, strong governance and regulatory compliance.

Visit getmaple.ca/victor to start using Maple.



The Virtual Care Service is provided by Maple.

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