



Cyber Breach Coach

Technology Insurance

What to Do After a Breach Occurs

When a breach in data or network security occurs, it's a serious and complex event for any company to contend with. A breach can result from unauthorized intrusion into the network, employee wrongdoing or simple human error. Damages suffered by the company can be extensive, from loss of revenue and reputation to remediation and notification expenses.

These are just some of the questions that may be asked after a first party loss:

- *What data has been lost or compromised?*
- *Is client data involved or the company's data or both?*
- *What weakness in our systems allowed this to happen?*
- *How can we retrieve lost data?*
- *How do we eliminate this weakness and prevent it from happening again?*
- *Who/what did this?*
- *How do we communicate this to our clients?*

ENCON's Technology Insurance program offers an "all-in-one" solution for companies with exposures to first party and third party cyber risks. In addition to addressing liability exposures inherent in the delivery of technology-related products and services, what's equally important is protecting a business and their clients after a breach has occurred—a first party loss. The cyber breach coach—a legal firm designated by ENCON—provides the following:

- Remediation expertise and guidance in the event of a first party loss
- Continued privilege of confidential information
- Access to forensic specialists (24/7/365 hotline)
- Research assistance and consultation to develop an effective response strategy
- Services with international reach
- Crisis communications expertise

Of course, an effective response to a privacy or security breach must include more than legal expertise. ENCON's cyber breach coach will act as "quarterback," working with experienced technology forensic specialists, to assist insureds in the execution of their remediation strategy.

If your company is insured under an ENCON Information Technology or Multimedia Insurance policy and you have experienced a first party loss, contact the cyber breach coach hotline at

1-844-772-9237

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